



12121 North Corporate Parkway
Mequon, WI 53092



Smiles For Children
Improving Dental Care Across Virginia

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Green Bay, WI
Permit #4



Smiles For Children Provider Education & Update Sessions

Dear Valued **Smiles For Children** Provider,

Doral is committed to ensuring that you have the most current information regarding the **Smiles For Children** program. We invite you to participate in an informative teleconference regarding Adult Benefits, the Provider Appeals Process, Broken Appointment Best Practices, and Provider Web Portal Reporting. We will also provide news and updates about the Office Reference Manual and **Electronic Funds Transfer and Electronic Remittance Statements**.

Teleconference participants will be provided a toll-free number and access code to join the conference. In appreciation of your participation on the call, after each session two offices will be randomly selected and entered into a final drawing, which will be held after the conclusion of the four teleconference sessions. Two final winners will receive lunch for your entire dental office. To be eligible, your office must participate for the duration of the call and be present at the end of your session when the names are selected.

We hope you and your office staff will take part in this teleconference from the convenience of your office.

WHEN

April 28, 2009

12:00 p.m.-1:30 p.m.

4:30 p.m.-6:00 p.m.

April 29, 2009

8:00 a.m.-9:30 a.m.

12:00 p.m.-1:30 p.m.

HOW

- Spaces are limited, early RSVP is recommended!
- Call your Provider Relations Representative, Bridget Hengle at 866-853-0657 to RSVP by **4/15/09**.
- An informational packet containing the toll-free number, instructions for the call, and training resources will be mailed to you upon the confirmation of your attendance.

